

RULES & PRICING FOR PRIVATE PARTIES

Securing Appointment Date

Below is a list of things we will need to start the process of scheduling your group. Email the following information to your local salon:

1. Your name and contact information, including phone #, address, and email.
2. The first and last names of the people wanting to receive services.
3. The specific services they would like to receive.
4. The date and time frame that work for you. (Note: kids birthday parties are only available from 3 pm-5 pm on Saturdays pending availability.)

Once a date has been confirmed, a private party agreement will be emailed to you. A signed agreement is required for all events.

DEPOSIT

If your party requires us to close the salon to other customers or requires nail techs to work beyond normal operating hours, a \$200 rental fee will be required. Your party will be secured when a valid credit card is on file and deposit has been received. All bookings are made on a "first-come-first-served" basis. No dates will be guaranteed without a credit card on file.

PAYMENTS AND MINIMUM SPEND

Each party has a minimum spend of \$200 on services excluding deposit, tips or retail. A minimum of 20% gratuity will be added to each service provider's services and will be completed with our Guest Services Team at checkout. We accept all major credit cards and cash.

CONFIRMED BOOKING AND SCHEDULE

Once credit card information has been received, parties will receive a detailed itinerary listing the day's appointments and cost of each service. Itinerary must be reviewed, signed, and returned to a Nail Talk manager. These services are subject to our lateness & cancellation policies (see below). Your party guest list and service selections must be confirmed one (1) week prior to the scheduled date. We cannot guarantee to service extra appointments without prior notice, but we will do our best to accommodate them!

CANCELLATIONS

We require one (1) week notice for any cancellation or service changes. If appointments are cancelled after that time, 50% of the cancelled service total will be charged. Services changed less than one (1) day prior to the event date will be charged the full amount of the original scheduled service.

NO SHOWS/LATENESS

Your promptness is required and appreciated in order to effectively accommodate your group. We request that you arrive 15 minutes before your scheduled appointments. We cannot guarantee appointments for guests arriving more than 15 minutes past their scheduled appointment times. This is considered a no show and 50% of that service total will be charged to the credit card on file. If time allows, the client will have the option of accepting an

abbreviated version of the scheduled service at no discount. Guests will be charged the full amount of the service for all confirmed services booked. We are unable to switch appointment times or services around on the day of the event to accommodate late guests.

FOOD AND BEVERAGE

The Nail barre will provide a complimentary beverage for each guest receiving a service. Should you wish to enjoy anything additional, we do welcome and encourage groups to bring in food and beverages for their private event.